



## Press Release

### Decision time for managed services

- **Leading vendors and Managed Service Providers to meet at summit in London next month**
- **Initial sponsors announced**

*[London, 12 August 2015]* Which way forward for managed services in Europe? New research by IT Europa shows that Europe presents a patchy picture of managed services provision. Decisions on which cloud suppliers to work with, which services to use, the pace of expansion and the management of systems and users, particularly those on mobile links, are being debated; there is little history and experience on which to build, however. The Managed Services & Hosting Summit 2015, the UK's leading managed services event for the channel, will set out to answer some of these questions.

Many of the industry's leader providers of technology and solutions for Managed Service Providers (MSPs) have already signed up as sponsors including: MaxFocus (LogicNow), Autotask, Azlan, ConnectWise, Databarracks, Datto, LabTech, ScienceLogic, SolidFire, Soonr, Sunrise Software, Tintri, Webroot, Bitdefender, ManageEngine and StorageCraft.

There are also already more than 200 qualified delegates who have registered to attend, of which 75% are CxO level (Director and above). Registration is free-of-charge for qualifying delegates - i.e. director/senior management level representatives of Managed Service Providers, Systems Integrators, Solution VARs and ISVs via [www.mshsummit.com/register.php](http://www.mshsummit.com/register.php)

Another issue to be debated at the summit will be the appropriate size of providers: the big consumer brands – Amazon Web Services, Google etc. are in the public eye, but business wants specialist suppliers. As Christian Nagele, Autotask's General Manager of RMEM, told IT Europa recently: "We come across plenty of small-medium MSPs who deliver excellent service for their clients whilst driving very profitable revenues for themselves. Growth is often slow, organic and achieved through referrals. They are very profitable as the business is efficient and optimized (through effective processes and tooling as well as careful customer selection)".

The market may be getting harder to call, however. Researcher Tariff Consultancy Ltd forecasts that while data centre space and power in Europe will increase by almost 20% from the end 2015 to the end of 2020 with the UK being the largest single market in Europe, pricing has reached its limit, with average rack space and square metre pricing forecast to decline by 10% over the 5 year period. This will put pressure on those counting on a rising demand and consequent returns. One further twist will be the rate of

consolidation; already acquisitions are running at a peak; it is not just customers, but skills and expertise that are forcing the pace.

On the horizon for service providers is the expansion of Internet of Things (IoT) where its use in automotive, healthcare and other vertical sectors is expected to scale dramatically.

The Managed Services & Hosting Summit 2015, the UK's leading managed services event for the channel, which is organised by IT Europa and Angel Business Communications, will be staged on 17th September 2015 at 155 Bishopsgate, London. This executive-level event will be exploring the business opportunities for MSPs, Systems Integrators and Resellers in the delivery of Managed Services and Hosting. The rapid and accelerating change in the way customers wish to purchase, consume and pay for their IT Solutions is redefining the role of the channel, business models and relationships and creating with it a host of new opportunities. For further information or to register visit: [www.mshsummit.com](http://www.mshsummit.com)

### **About IT Europa**

IT Europa is the leading provider of strategic business intelligence, news and analysis on the European IT marketplace and the primary channels that serve it. In addition to its news services the company markets a range of database reports and organises European conferences and events for the IT and Telecoms sectors. For further details visit: [www.iteuropa.com](http://www.iteuropa.com)

### **About Angel Business Communications**

Angel Business Communications is an industry leading B2B publisher and conference and exhibition organiser. ABC has developed skills in various market sectors - including Semiconductor Manufacturing, IT - Storage Networking, Data Centres and MEMS manufacturing. With offices in both Watford and Coventry, it has the infrastructure to develop a leadership role in the markets it serves by providing a multi-faceted approach to the business of providing business with the information it needs. For further information visit: [www.angelbc.com](http://www.angelbc.com)

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